

834/Supplemental file from production

Q How long will the existing FAME file continue to be distributed to the Health Plans for Enrollment purposes?

A **At this time, there is no set date for the discontinuance of the FAME file. Health Plans will be given notice well ahead of time, once a date is established.**

Q Once a Health Plan begins testing or receiving via production the 834+ Supplemental file, will they still be able to contact CDHS when issues or questions come up?

A **Yes, the Health Plans will continue to have a contact within CDHS-OHC to direct questions or issues related to the 834+Supplemental files.**

Q Once files are sent to the Health Plan via production through the Medi-Cal website, will the file name be the same as current production zip file name?

A **Yes, the zip file name will be the same as the current production zip file name.**

Q Once in production, will files be sent to the Health Plans in the same manner as the FAME is sent?

A **Yes, the 834+Supplemental files will be sent to the Health Plan the same way the existing FAME file is sent to the Health Plan. For Non-COHS that is through the Medi-Cal website via a zipped file. The zipped file will contain the 834, Supplemental, and FAME files. For COHS; the 834, Supplemental, and FAME files will be placed in their FTP folder for them to download.**

Q When does CDHS-OHC expect to eliminate the need for the Supplemental File?

A **CDHS will move to the 834 5010 version once it becomes the HIPAA standard version. With the changes that have been made in the 5010, CDHS expects to be able to map all of the existing Supplemental file values into the 834 to create one file for the Health Plan's enrollment information. This project is currently in the planning stages.**

Q Once in production, what time of day can a health plan expect the FAME and 834+Supplemental files to be available?

A The daily files are scheduled to run in order to be available to the health plan by 7:00 a.m.

The monthly files vary according to the length of time needed to process each health plan's file, so there is no set time that CDHS can specify the file will be available.
